



COLLABORATIVE CARE CLINIC EXPANSION

Chapter 2 Highlights

No plan to address unmet needs	Full costs and long-term affordability were not assessed	Performance targets and monitoring were inconsistent
Patient attachment and waitlist reductions could not be reliably demonstrated		Waitlist and public reporting were incomplete or inaccurate

OVERALL CONCLUSION:

The Department of Health did not have adequate information to demonstrate that collaborative care clinics were improving access to primary care where it was needed most. Gaps in cost analysis, performance monitoring and patient attachment data also limited the Department’s ability to assess results, address unmet needs and demonstrate value for money.