



GRANT PROCESSES AND OUTCOMES

Chapter 4 Highlights

Public communication of key grant details lacking	Inconsistent evaluation process	Limited monitoring on achievement of objectives
Insufficient processes to ensure responsible investment		

OVERALL CONCLUSION:

Our audit work concluded that the Department of Tourism, Heritage and Culture does not have sufficient processes in place to ensure responsible investment and achievement of outcomes. Overall findings pertaining to grant programs are as follows:

- Public details were difficult to find and when available were not always complete
- Consistent, formalized evaluation processes were lacking
- Grant programs lacked performance measurement mechanisms including established baselines and targets