## 2023 Volume II Chapter 4 Highlights

Numerous staff consistently stepped up in the navigation of these unprecedented times While various
performance targets
were established,
outcomes were not
consistently monitored,
tracked, or used for
decision-making

Department of Health was designated the lead for the pandemic health response

We found that the Department and Regional Health Authorities went above and beyond to support New Brunswickers during the pandemic

## **Overall Conclusions**

- The Department had numerous systems and procedures designed to reduce the spread of COVID-19.
- Areas for improvement were identified to assist in planning for future pandemics.