



Follow-up Recommendations from Prior Years' Performance Audit Chapters

Report of the Auditor General – Volume II, Chapter 4 - November 2022

Why Is This Important?

- We audit areas that impact the lives of people in New Brunswick
- We make recommendations to promote accountable and sustainable government
- When recommendations are not implemented, risks remain and may worsen over time
- This chapter is a tool for the Public Accounts Committee and public to hold government departments and Crown agencies accountable

Overall Conclusions

- Overall, government entities have implemented 60% of our recommendations. This includes self-reported results by entities as well as AGNB verified results for select 2016 and 2018 reports
- Entities self-reported they had implemented 76% of our recommendations from the 2016 and 2018 Reports of the Auditor General. Our work found only 70% of these recommendations had actually been implemented

What We Found

2018 Chapters

Addiction and Mental Health Services in Provincial Adult Correctional Facilities

- From this Chapter, 72 % of the recommendations were implemented.
- The transfer of responsibility from Justice and Public Safety to Health has yet to be completed and responsibility for mental health services in correctional facilities remains unclear.

Improving Student Performance: A New Brunswick Challenge

- From this Chapter, 50 % of the recommendations were implemented.
- EECD has yet to stabilize provincial assessment programs to facilitate trend analysis of student performance results.

2018 Chapters - WorkSafeNB

Phase I Governance

- From this Chapter, 80 % of the recommendations were implemented.
- WorkSafeNB and Post-Secondary Education, Training and Labour have yet to implement timely recruitment of board members.

Phase II Management of Injured Workers' Claims

- From this Chapter, 69 % of the recommendations were implemented.
- WorkSafeNB has not enabled adjudicators to directly communicate treatment plans to clients when the claim is accepted.
- WorkSafeNB has yet to use disability duration guidelines for all claim types.

2016 Chapter – Public Trustee Services (New Brunswick Legal Aid Services Commission)

- From this Chapter, 70 % of the recommendations were implemented.
- Public Trustee Services has yet to fully complete its upgrade of the existing case management system.
- Public Trustee Services has not implemented an internal audit function as recommended.