


Office of the Auditor General 2022-23 Performance Report



PERFORMANCE

2023 AGNB Annual Performance Report Highlights

	<p>Our strategic plan outlines how the Office will achieve its vision and mission</p>
	<p>8 strategic priorities ↓ 3 goals ↓ 9 performance targets</p>
	<p>8/9 performance targets met</p>

Background

Our new strategic plan (2023-2028) outlines what the Office has identified as strategic goals and priorities to achieve its vision and mission. The plan provides a foundation for the Office's business plan and performance report, as it provides the performance measures we strive to fulfill in advancing excellence in the public sector through our work.

This report measures our performance against our targets relating to the following goals:

- Focus on the most relevant audit areas
- Sustain an engaged work force
- Deliver quality audits on a timely basis

In cases where the 2023 performance target existed in 2022, we provide comparative results.

Our strategic plan and 2022-23 audited financial statements can be found at www.agnb-vgnb.ca.

Focus on the Most Relevant Audit Areas

Survey Public Accounts Committee members semi-annually for feedback

2023: The Office surveyed Public Accounts Committee Members semi-annually for feedback.

Reporting to the Standing Committee on Public Accounts a minimum of twice per year

2023: The Office reported to the Standing Committee on Public Accounts twice during the year.

Government acts on 80% of our recommendations

2023: Government implemented 60% of our recommendations. We will continue to work with departments to encourage implementation of our recommendations. Additionally, we will continue to evaluate our internal processes to ensure our recommendations focus on the most relevant audit areas.

2022: Government implemented 65% of our recommendations as reported in our 2022 follow up chapter.

80% of auditee respondents to post audit surveys view the Office’s work as added value and are satisfied with our work

2023: 85% of auditee respondents reported that our work was added value and satisfactory.

2022: Auditee perception surveys reported an overall satisfaction rate of 90%.

80% of Public Accounts Committee respondents to post audit surveys view the Office’s work as added value and are satisfied with our work

2023: 93% of Public Accounts Committee respondents reported that our work was added value and satisfactory.

2022: MLA perception surveys reported an overall satisfaction rate of 92%.



Sustain an Engaged Work Force

Annually retain 85% of employees

2023: The Office retained 85% of its employees during the year.

A minimum of 5% of employee work hours are spent on annual training and development

2023: The Office met the target of providing employees with training equal to a minimum of 5% of work hours.



Deliver Quality Audits on a Timely Basis

Meet evolving professional standards

The Office will perform internal file monitoring with a goal of at least one financial audit review and one performance audit review completed each year.

2023: The Office performed an internal financial audit file review during the year. A peer review of one of our performance audit files was finalized in April, 2023.

Manages resources based on deadlines

The Office schedules reporting to the Public Accounts Committee of the Legislative Assembly regularly (semi-annually) upon completion of its reports on the results of its work

2023: The Office scheduled reporting to the Public Accounts Committee upon completion of its reports.

The Office establishes deadlines when planning each performance audit. For financial statement audits, the Office sets planned dates consistent with the statutory or agreed upon deadlines.

2023: The Office establishes deadlines and sets planned dates consistent with statutory or agreed upon deadlines.

Review, refresh and refine office processes

On an annual basis, the Office will select and review one significant internal process to ensure efficiencies are attained and best practices are utilized while maintaining quality.

2023: The Office designed and implemented an annual risk assessment process, a new monitoring and remediation process, and updated the Auditor General of New Brunswick's Quality Assurance Manual.